

# Annual Parking Report

2018-19

# Contents

This report is about the Civil Parking Enforcement schemes in Eastbourne and Hastings Boroughs and Lewes District. It covers the period from 1 April 2018 until 31 March 2019.

<b>Glossary</b>	<b>4</b>
<b>Parking Team Manager</b>	<b>5</b>
<b>Parking reviews in Eastbourne, Hastings and Lewes</b>	<b>9</b>
<b>Appendix 1: PCNs issued, paid, cancelled and appealed</b>	<b>15</b>
<b>Appendix 2: Permits</b>	<b>20</b>
<b>Appendix 3: Parking spaces</b>	<b>23</b>
<b>Appendix 4: Finance</b>	<b>26</b>
<b>Contact us</b>	<b>28</b>



**No coins?**  
Pay by mobile

Use  
RingGo  
apps



3046 00  
deb

# Glossary

The list below shows some common abbreviations or terms that may be used in this document.

**CCTV**

Closed-circuit Television

**CEO**

Civil Enforcement Officer

**Challenge**

Informal stage where a motorist writes to the Council to dispute a PCN

**Contravention**

Breaking a parking rule or restriction

**CPE**

Civil Parking Enforcement

**CSM**

Customer and Stakeholder Manager

**DfT**

Department for Transport

**ESCC**

East Sussex County Council

**ETCIS**

Eastbourne Town Centre Improvement Scheme

**LDC**

Lewes District Council

**LIS**

Library and Information Services

**NSL**

Contractors to ESCC for parking enforcement

**On Street**

Parking on public highway

**Off Street**

Parking in a car park

**PCN**

Penalty Charge Notice

**RDC**

Rother District Council

**TMA**

Traffic Management Act 2004

**TPT**

Traffic Penalty Tribunal, independent adjudication of PCN appeals

**TRO**

Traffic Regulation Order

# Parking Team Manager

In 2018 there was a change in management of the parking team. Daniel Clarke the new Parking Team Manager was officially appointed to the role in November 2018 having temporarily been in the role since April. Daniel first joined the team in 2016 as the team Principal Parking Notice Processing Officer. Before joining East Sussex County Council (ESCC), Daniel worked for NSL in Brighton and Hove for eight years.

Since taking on the role of team manager Daniel has overseen the implementation of the new enforcement contract with NSL, continued to develop the team's partnership with library services, procured a contractor to carry out CCTV bus lane enforcement and continued the work with Rother to introduce a Civil Parking Enforcement (CPE) scheme. There are more details about these projects in this report.

## New enforcement contract

The new enforcement contract started 1 July 2018. The contract is for five years with the option to extend it for a further five years. A number of changes were made as a result of this new contract. They include closing parking shops in Lewes and Hastings and the Parking Information Centre in Eastbourne; introducing a new permit provider and a new enforcement system. The new contract also provides greater cover in all three CPE areas during evenings and weekends.

## Customer service team

With the closure of the two parking shops and the Parking Information Centre some of the staff joined the newly created NSL customer service team. This new team are able to deal with parking and permit enquiries covering all three CPE areas.

You can contact the customer service team by sending an email to

[parking.information@eastsussex.gov.uk](mailto:parking.information@eastsussex.gov.uk) or phoning **01273 335500** about the following.

- To arrange a suspension.
- Report a problem with a pay and display machine.
- General enquiries about parking in the boroughs of Eastbourne, Hastings or in Lewes District.
- Parking in a Lewes District Council (LDC) car park.

## Request for parking enforcement

To request parking enforcement, you can use the same email address and phone number, select option 1 on the phone.

## NSL Apply

As part of the new contract our virtual permit provider changed from RingGo to NSL's own permit system, NSL Apply. In addition to resident permits, almost all the permits we offer are now applied for online, and instead of providing paper copies of the evidence needed to apply, we accept photographs.

In the first few months there were a number of issues with NSL Apply which prevented customers from completing their application without the intervention from customer services. As we became aware of these issues we and NSL identified areas where changes or improvements could be made, which have been implemented to make the process easier. There are a number of other improvements that are being developed and tested which include making it simpler to buy visitor permits.

We would like to thank everyone that has provided feedback about NSL Apply and for those that encountered a problem with it for their understanding and patience whilst we resolved it.

## Your NSL Customer and Stakeholder Managers (CSMs)

The CSMs are able to provide parking help and guidance to local communities, organisations and businesses.

- Have you got an event planned and would like some advice about parking arrangements?
- Are you a town or parish councillor and would like to have a CSM attend one of your meetings?

- Would you like the CSM to attend your residents' association meeting?
- Do you run a business and want some advice about parking for deliveries?
- Would you like to provide some feedback about NSL Apply or a member of staff?

These are just some of the things the CSMs can help with. Contact Marion, Grant or Lynda to see how they can help you:



### Eastbourne

Marion Marchant is the Eastbourne CSM. She joined the East Sussex contract in 2009 as the CSM in Lewes. In 2017 Marion was promoted to Senior CSM and transferred to Eastbourne.

**Call 01323 432323**  
or email  
[marion.marchant2@eastsussex.gov.uk](mailto:marion.marchant2@eastsussex.gov.uk)



### Hastings

Grant Virgo is the Hastings CSM. Grant joined the Lewes team in October 2009 and has worked as both a supervisor of the enforcement team and customer service team. In 2019 he was promoted to CSM in Lewes and then transferred to Hastings a couple of months later.

**Call 01323 335507**  
or email  
[grant.virgo@eastsussex.gov.uk](mailto:grant.virgo@eastsussex.gov.uk)



### Lewes

Lynda Nutley is the Lewes CSM. Lynda joined the Lewes team as CSM in 2019. Before joining the Lewes team Lynda was the HR and Business Support Manager for the southern region for NSL. Lynda has 20 years' experience in parking enforcement.

**Call 01323 335505**  
or email  
[lynda.nutley@eastsussex.gov.uk](mailto:lynda.nutley@eastsussex.gov.uk)

## Working in partnership with the Library and Information Services (LIS)

One of the other changes of the new contract was new working locations for the enforcement teams. Visits to libraries have been decreasing whilst use of the online e-library has been increasing, particularly as reference stock is more accessible online. These changes to how libraries are being used creates underutilised space and a budget pressure for the LIS.

This led to the opportunity for the LIS to work in partnership with the parking team. The parking enforcement and customer service team moved into non-public unused spaces in the Eastbourne, Hastings and Lewes libraries. In addition to rental space, the parking team has also funded additional staff at each of the three libraries to help with the increase in visits by customers to pay for Penalty Charge Notices (PCNs) or to collect and pay for permits. We've agreed to pay LIS £126,000 per year for this, which is much needed funding for the service area at a time when libraries are facing significant budget cuts.

## Working in partnership with LDC

As with the previous contracts LDC continues to be a partner for the enforcement of their car parks in the Lewes District.

## New pay and display machines

In July we began the installation of new pay and display machines. The machines we had before had become obsolete and getting parts to repair them was becoming more and more difficult and costly. Installation of the new machines was completed in Eastbourne in December, Lewes in February and Hastings in May 2019. The new machines cost £1.3m and have been funded from the parking income.

## Rother CPE

We were approached by Rother and Wealden district councils to look into the possibility of introducing CPE into each of the districts. We developed initial proposals which included what would be involved, timelines, costs and the advantages and disadvantages of introducing CPE schemes. Following this work Rother District Council (RDC) decided to proceed and Wealden District decided not to.

At the Cabinet meeting on 26 June 2018 (agenda item 17) we formally welcomed RDCs request to introduce CPE. During the meeting it was agreed that an application should be made to the Department for Transport (DfT) in 2019 to seek the necessary powers to implement CPE across Rother District.

We carried out informal consultation on the proposed parking restrictions in Rother from 12 December until 14 January. 11,000 letters were sent to residents and business in Bexhill, Battle, Robertsbridge and Rye. In addition to the letters, the informal consultation was promoted on social media and in the local press. Most of the proposals reflected the restrictions that are already in place, with the introduction of paid for parking to fund the scheme. Full details can be viewed on our consultation hub. Along with the consultation we held exhibitions in Bexhill, Battle, Rye and Robertsbridge with larger displays of the proposals and staff available to answer any questions.

Before the CPE scheme in Rother can begin we must receive authorisation from the DfT to implement it.

## CCTV Bus lane enforcement

On 21 May 2018 at the Lead member for Transport and Environment meeting approval was given for the enforcement of bus lanes using CCTV cameras. Enforcement will first be introduced as part of the Eastbourne Town Centre Improvement Scheme (ETCIS) covering the new bus lanes being made in Cornfield Road, Terminus Road and Gildredge Road. You can find out more about the ETCIS

on our Highways website. It is expected that the scheme will be completed in Autumn 2019 and the CCTV enforcement will begin to coincide with that.

Cameras will monitor the entire lengths of the bus lanes and will capture the details and evidence of any vehicles in contravention. This will then be reviewed by a member of the parking team before a PCN is issued. The PCN will be £60 and sent to the postal address of the registered keeper supplied by the DVLA.

After the implementation in Eastbourne we will start the process to enforce the bus lanes in Lewes District and Hasting Borough.

### Blue Badge fraud and misuse

Activities to tackle blue badge misuse and fraud has continued to have positive results and the blue badge team have now been able to make this temporarily funded

operation a permanent one. In March a permanent blue badge fraud investigator was recruited to the team. The officer will continue to work closely with NSL to highlight and deal with any blue badge misuse.

During the year 122 blue badges were seized for misuse or incorrect use.

Seized Badges	122
Community Resolutions	74
Prosecutions	7
Cautions	1
Police Caution	1
Verbal Warnings	17
Written Warnings	22

If you would like to report misuse of a blue badge you can do this by email to [badgefraud@eastsussex.gov.uk](mailto:badgefraud@eastsussex.gov.uk) or phone on **01323 466508**.





# Parking reviews in Eastbourne, Hastings and Lewes

## Eastbourne town centre

Some of the most noticeable changes to parking over the last year have been in Eastbourne as a result of the ETCIS. This has been around the Beacon, formerly called the Arndale Centre, which has benefitted from an extension and modernisation. Along with the changes to the shopping centre the roads and pavements around it have been going through substantial changes and improvements. Bus stops have been relocated from Terminus Road to Cornfield Road and Gildredge Road resulting in the parking bays in those roads being removed or relocated. There have also been a number of suspensions to parking bays around the town to accommodate the works. Whilst there has been some disruption to traffic movements around the town we have been working with the developers to ensure the impact on parking and particularly permit holders has been kept to a minimum.

## Our parking reviews

We are continually reviewing our parking schemes to make sure they meet the changing needs of local communities. Parking reviews are carried out in Eastbourne, Hastings, and Lewes district every 12 to 14 months. In each review we consider requests for new controls and requests for changes to existing controls. To make sure our schemes remain lawful there is a formal, legal process that must be followed when making changes or introducing new restrictions. The review process includes two rounds of consultation and normally takes 12 to 14 months to complete.

All safety related requests are considered and assessed against our priority ranking

system. The scoring system considers a number of factors including injury-related crash data for the previous three years, access, congestion, the road class, and local conditions.

For new permit schemes to be viable they would need to be looked at across a wider area and not a road in isolation. We would also expect there to be demand for a permit scheme from at least 40% of the residents in the area. This would demonstrate to us that there is enough local support for us to begin the consultation process.

In the year 2018/19, around 7700 consultation packs were sent out during the reviews in Eastbourne, Hastings, and Lewes.

Feedback to the consultation will help decide whether the proposals are then processed to the formal Traffic Regulation Order (TRO) stage. Anyone can then formally object to the proposals. If the objection cannot be resolved, it is reported to Planning Committee for their recommendation which will either be to install the proposals as advertised, to modify them, or to withdraw them.

The review team is also responsible for processing TROs across the county, including TROs for permanent changes to parking, waiting, and moving traffic controls, as well as temporary TROs and public notices where for example roads need to be closed to enable essential road works. Processing these TROs and notices helps keep the road network moving while maintaining safety and improving amenities for all road users. In 2018/19, 269 temporary TROs and 21 permanent TROs were received, while 27 permanent TROs were sealed. In addition, 595 public notices were processed during this period.

## Summary of current reviews

District/Borough	Eastbourne	Hastings	Lewes
Review name	Eastbourne 18/19	Hastings 18/19	Lewes 18/19
Requests received between	1 April 2017 and 31 December 2018	1 October 2017 and 3 November 2018	1 July 2017 and 31 August 2018
Number of requests	405	164	139
Number of requests being progressed	66	26	45
Informal consultation dates and link to informal consultation documents	<p>28 June 19 July 2019</p> <p><a href="https://consultation.eastsussex.gov.uk/economy-transport-environment/eastbourne-informal-2019">https://consultation.eastsussex.gov.uk/economy-transport-environment/eastbourne-informal-2019</a></p> <p>There was also the initial high-level consultation which took place 15 March to 5 April 2019 in four areas of Eastbourne (Arlington Road, Bourne Street, Commercial Road, Dursley Road areas)</p> <p><a href="https://consultation.eastsussex.gov.uk/economy-transport-environment/eastbourne2019initial">https://consultation.eastsussex.gov.uk/economy-transport-environment/eastbourne2019initial</a></p>	<p>31 May 21 June 2019</p> <p><a href="https://consultation.eastsussex.gov.uk/economy-transport-environment/hastings-informal-2018-19">https://consultation.eastsussex.gov.uk/economy-transport-environment/hastings-informal-2018-19</a></p> <p>There was also the initial high-level consultation in the West Hill area of Hastings which took place 22 March to 12 April 2019</p> <p><a href="https://consultation.eastsussex.gov.uk/economy-transport-environment/hastingswesthill2019">https://consultation.eastsussex.gov.uk/economy-transport-environment/hastingswesthill2019</a></p>	<p>8 March 29 March 2019</p> <p><a href="https://consultation.eastsussex.gov.uk/economy-transport-environment/lewes-informal-2018-19">https://consultation.eastsussex.gov.uk/economy-transport-environment/lewes-informal-2018-19</a></p>
Formal consultation and links to consultation documents	Expected to take place in October	<p>August (date to be confirmed)</p> <p><a href="https://consultation.eastsussex.gov.uk/economy-transport-environment/hastings-formal-2018-19">https://consultation.eastsussex.gov.uk/economy-transport-environment/hastings-formal-2018-19</a></p>	<p>14 June 5 July 2019</p> <p><a href="https://consultation.eastsussex.gov.uk/economy-transport-environment/lewes-formal-2018-19">https://consultation.eastsussex.gov.uk/economy-transport-environment/lewes-formal-2018-19</a></p>
Planning Committee and links to documents (where available)	Expected to take place in December	Expected to take place in October	September (committee for August has been cancelled)
Brief summary of proposed changes	Proposed yellow lines, loading bays, disabled bays at various locations, possible extension of permit zone into Old Orchard Road, Saffrons Road, proposed changes to the size of existing zones.	Proposed yellow lines, loading bays, disabled bays at various locations, loading ban in High Street, loading bay in All Saints Street.	Proposed yellow lines, loading bays, disabled bays at various locations, changes to permit bays, formalisation of yellow lines in Cliffe Industrial estate.

## Summary of last completed review

District/Borough	Eastbourne	Hastings	Lewes
Review name	Eastbourne 17/18	Hastings 17/18	Lewes 17/18
Requests received between	1 February 2016 and 31 March 2017	1 August 2016 and 30 September 2017	1 May 2016 and 30 June 2017
Number of requests	249	193	325
Number of requests progressed	34 locations	29 locations	31 locations
Informal consultation dates and link to informal consultation documents	25 August to 15 September 2017 <a href="https://consultation.eastsussex.gov.uk/economy-transport-environment/eastbourne-informal-2017">https://consultation.eastsussex.gov.uk/economy-transport-environment/eastbourne-informal-2017</a>	2 March 23 March 2018 <a href="https://consultation.eastsussex.gov.uk/economy-transport-environment/hastings1718">https://consultation.eastsussex.gov.uk/economy-transport-environment/hastings1718</a>	1 December to 22 December 2017 <a href="https://consultation.eastsussex.gov.uk/economy-transport-environment/lewes-informal-2017-18">https://consultation.eastsussex.gov.uk/economy-transport-environment/lewes-informal-2017-18</a>
Formal consultation and link to formal consultation documents	1 December to 22 December 2017 <a href="https://consultation.eastsussex.gov.uk/economy-transport-environment/eastbourne-review-1718">https://consultation.eastsussex.gov.uk/economy-transport-environment/eastbourne-review-1718</a>	6 July 27 July 2018 <a href="https://consultation.eastsussex.gov.uk/economy-transport-environment/hastings-formal1718">https://consultation.eastsussex.gov.uk/economy-transport-environment/hastings-formal1718</a>	27 April to 25 May 2018 <a href="https://consultation.eastsussex.gov.uk/economy-transport-environment/lewes-formal-201718">https://consultation.eastsussex.gov.uk/economy-transport-environment/lewes-formal-201718</a>
Link to Planning Committee documents	15 March, agenda item 52. <a href="https://democracy.eastsussex.gov.uk/ieListDocuments.aspx?CId157&amp;MId3307&amp;Ver4">https://democracy.eastsussex.gov.uk/ieListDocuments.aspx?CId157&amp;MId3307&amp;Ver4</a>	12 September, agenda item 19. <a href="https://democracy.eastsussex.gov.uk/ieListDocuments.aspx?CId157&amp;MId3443&amp;Ver4">https://democracy.eastsussex.gov.uk/ieListDocuments.aspx?CId157&amp;MId3443&amp;Ver4</a>	12 September, agenda item 20. <a href="https://democracy.eastsussex.gov.uk/ieListDocuments.aspx?CId157&amp;MId3443&amp;Ver4">https://democracy.eastsussex.gov.uk/ieListDocuments.aspx?CId157&amp;MId3443&amp;Ver4</a>
Brief summary of changes made	Proposed changes to yellow lines, loading bays, disabled bays at various locations, removal of single yellow line in Willingdon Road.	Proposed changes to yellow lines, loading bays, disabled bays at various locations, introduction of shared parking in Old Town.	Proposed changes to yellow lines, loading bays, disabled bays at various locations, introduction of footway parking ban and loading ban along Lewes High Street removal of 12 hour waiting limit for motor caravans on Seaford Esplanade.
TRO sealed	27 July 2018	25 January 2019	25 January 2019

## PCNs

To make sure enforcement is fair and consistent Civil Enforcement Officers (CEOs) are instructed to issue a PCN to any vehicle they see parked in contravention. A summary of PCNs issued, paid and challenged is shown below, more detailed information is shown in the tables in Appendix 1.

PCNs paid, cancelled and appealed

Our Notice Processing Team received **11,467** items of correspondence related to the **42,521** PCNs issued. Of the PCNs issued:

- **32,538 (77%)** were paid
- **2839 (7%)** were cancelled
- **1008 (2%)** written off
- **6136 (14%)** remain open and unresolved
- **72** cases were appealed to the independent adjudication service, TPT
- **3926** were issued to EAs to recover

## Permits and parking bays

Each of our CPE areas is broken down in to a number of permit zones. Most permits are issued for a specific zone as this allows us to restrict parking in an area to local residents and businesses and limits commuter or visitor parking. The tables in Appendix 2 show different permit types and the number of each issued.

The tables in Appendix 3 show the numbers of parking spaces available by zone and car park for permit holders and visitors.

## Parking scheme enquiries

The team receives a large number of enquiries related to all aspects of the parking schemes, not just PCNs. This can include requests for enforcement, freedom of information requests, disabled bay applications and requests for new parking restrictions. The table below shows the number of enquiries the team has dealt with.

Type	Number
MP and Councillor	200
FOI Requests	48
Complaints	26
General enquiries	758
Online review requests	213

## Common questions

Below are some examples of frequent questions the team were asked over the last year.

### **The Highway Code says vehicles shouldn't be parked within 10 metres of junction, why isn't this enforced?**

The Highway Code is not part of the legislation we can enforce. Parking enforcement comes under the Traffic Management Act 2004 (TMA) which sets out very specific parking contraventions we can enforce. Parking within 10 metres of a junction is not a contravention in the TMA and there is no action we take against this. We can only enforce parking close to a junction if there is a restriction in place, for example double yellow lines.

You can report a vehicle parked on double yellow lines to the customer service team and they will send a CEO to the location as quickly as possible. To request enforcement or report a vehicle parked in contravention phone **01273 335500** (option 1) or email [parking.information@eastsussex.gov.uk](mailto:parking.information@eastsussex.gov.uk)

### **How to request new parking restrictions**

To request new parking restrictions or changes to existing ones complete our online request form at:

[www.eastsussex.gov.uk/roadsandtransport/parking/controls/request-new-parking-controls/eastbourne-hastings-lewes](http://www.eastsussex.gov.uk/roadsandtransport/parking/controls/request-new-parking-controls/eastbourne-hastings-lewes)

A guide to our parking reviews is available at the same link.

**I need some help applying for a permit who can I contact?**

You can contact the customer service team if you need some help applying for a permit by phoning **01273 335500** or email [parking.information@eastsussex.gov.uk](mailto:parking.information@eastsussex.gov.uk)

**I do not have internet access at home; how can I apply for a permit?**

There are computers available at the libraries for anyone to use free of charge. If you don't have a smart device or internet access you can use a computer at any of the libraries. Details about libraries in East Sussex and

there opening times are available on our website.

**Freedom of information requests**

All Freedom of Information requests we respond to are published in a disclosure log on our website. You can view the archive of requests at:

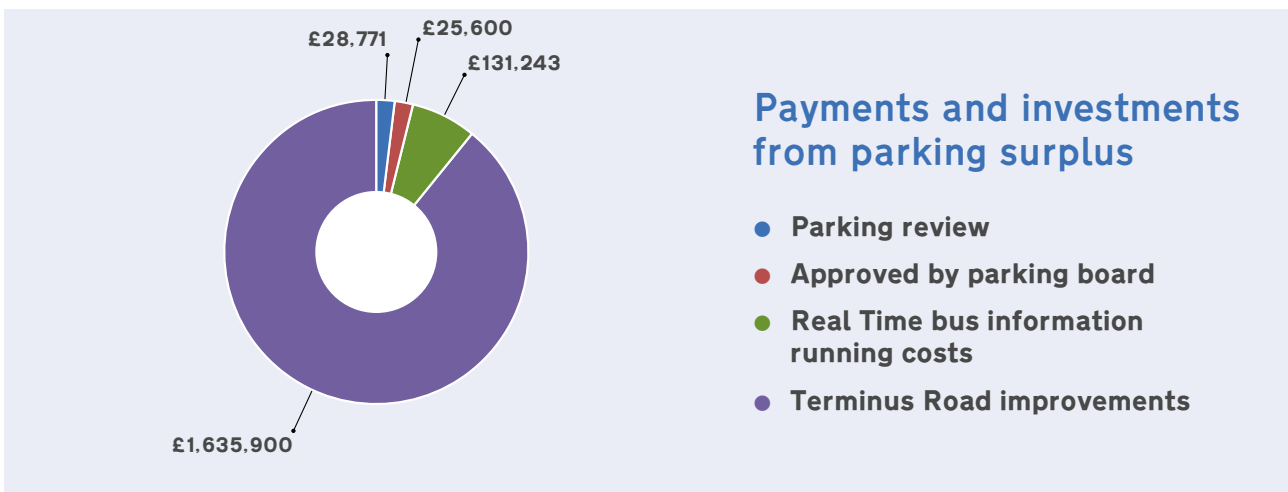
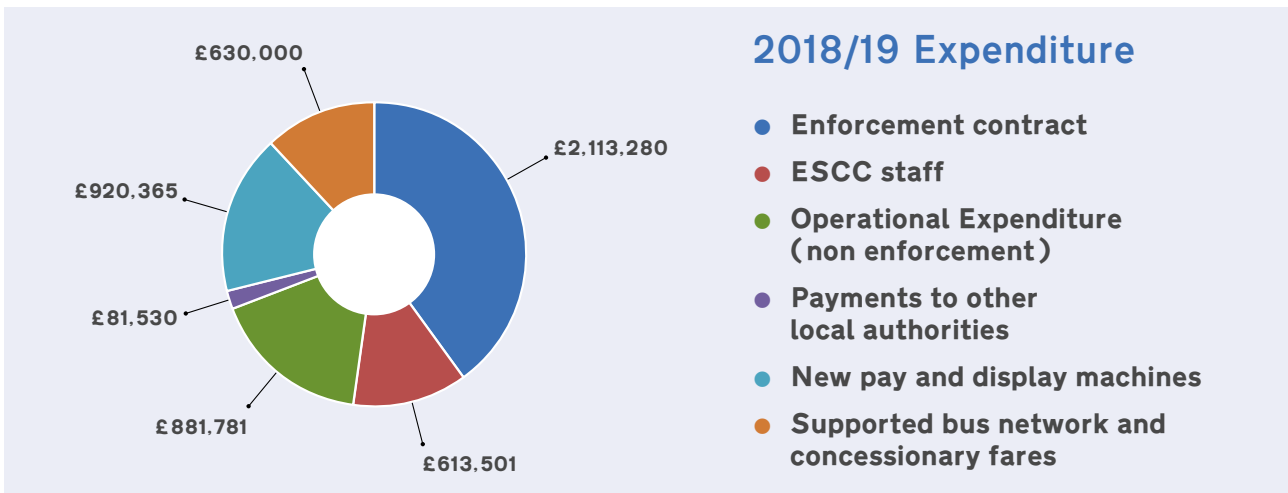
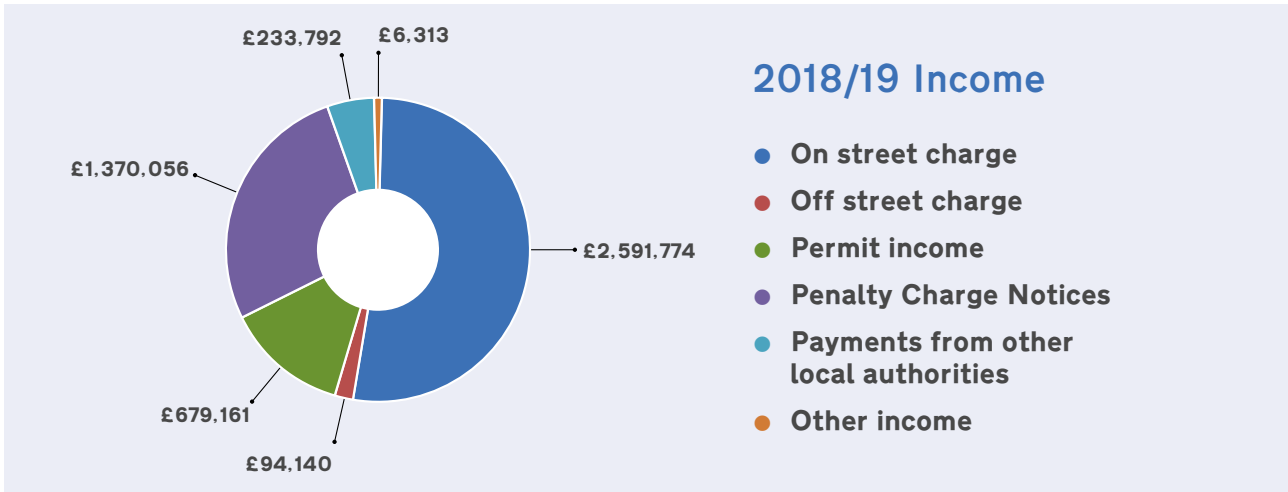
[www.eastsussex.gov.uk/yourcouncil/about/keydocuments/foi/request](http://www.eastsussex.gov.uk/yourcouncil/about/keydocuments/foi/request)

WE DEALT WITH OVER  
**12500** ITEMS OF  
PARKING RELATED  
CORRESPONDENCE



## Finance

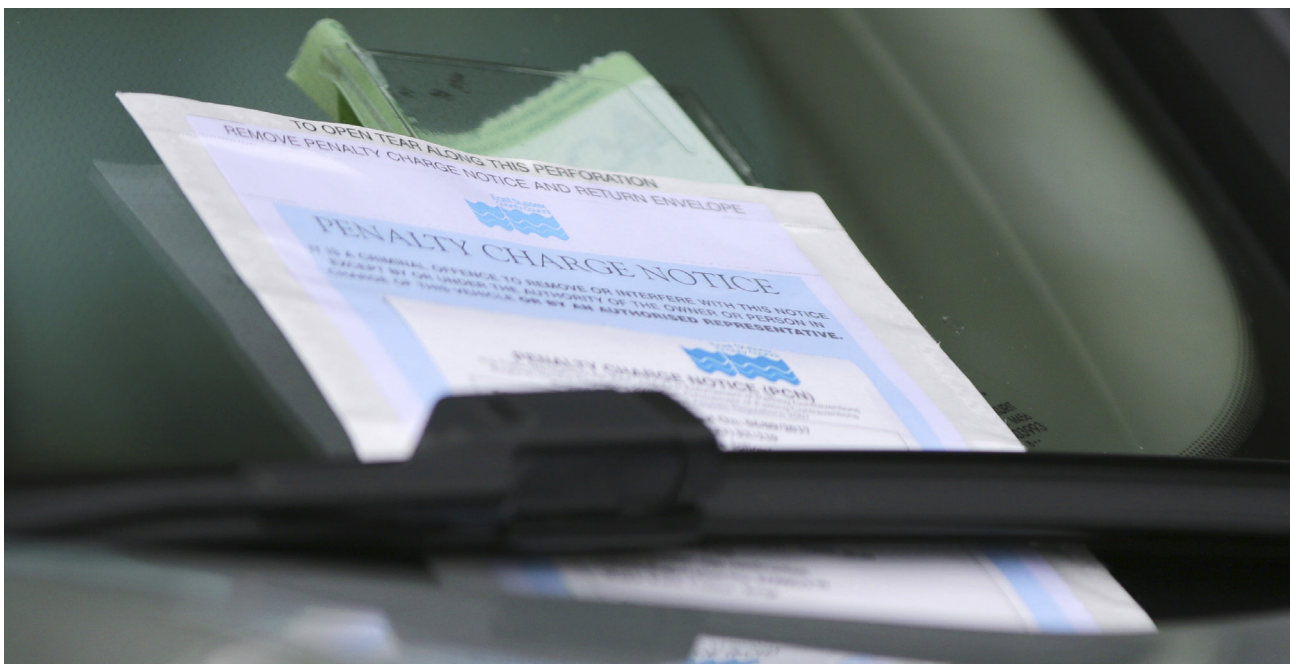
The total income from the parking schemes in 2018/19 was £4,975,236 and the total expenditure was £5,240,437. As in previous years income from the parking scheme has been used to carry out parking reviews and fund the running costs to provide real time bus information. It has also helped to fund the improvements works in Terminus Road as part of the ETCIS. and fund the replacement of parking machines. A summary of the on street income and expenditure is shown below and there is more detailed information in Appendix 4.



# Appendix 1: PCNs issued, paid, cancelled and appealed

## PCNs issued by month

Month	Eastbourne	Hastings	Lewes		Lewes District car parks
			On Street	County Hall	
April 2018	1,453	1,435	709	63	296
May 2018	1,618	1,335	672	70	251
June 2018	1,194	1,178	545	63	241
July 2018	1,109	1,238	506	38	216
August 2018	1,427	1,334	485	51	248
September 2018	1,293	1,196	525	48	256
October 2018	1,620	1,299	544	61	255
November 2018	1,463	1,336	488	36	204
December 2018	1,317	1,266	532	54	251
January 2019	1,307	1,555	496	64	271
February 2019	1,345	1,307	452	58	273
March 2019	1,409	1,347	507	48	263
<b>Total</b>	<b>17,046</b>	<b>16,247</b>	<b>7,815</b>	<b>820</b>	<b>3,788</b>



## On street PCNs issued by contravention

Code	Contravention	Eastbourne	Hastings	Lewes
1	Parked in a restricted street during prescribed hours	3,775	3,679	2,034
2	Parked or loading/unloading in a restricted street where waiting and loading/unloading restrictions are in force	1,637	763	286
5	Parked after the expiry of paid-for time	736	1,342	326
6	No valid ticket	435	1,925	321
12	Parked without clearly displaying a valid pay-and-display ticket or permit	2,139	2,270	629
16	Parked in a permit space without displaying a valid permit	1,150	5	1,284
19	Displaying an invalid permit	722	140	108
21	Parked in a suspended bay/space or part of bay/space	500	59	151
22	Re-parked in the same parking place within the no return period		3	
23	Parked in a parking place or area not designated for that class of vehicle	1,373	490	7
24	Not parked correctly within the markings of the bay or space	65	9	112
25	Parked in a loading place during restricted hours without loading	963	669	215
26	Parked 50cm or more from the kerb	115	12	15
27	Dropped footway (new contravention)	417	153	59
28	Parked on a raised verge	8		10
30	Parked longer than permitted	800	1,522	397
40	Parked in a designated disabled person's parking place without clearly displaying a valid disabled persons badge	612	1,074	209
42	Parked in a Police space	15	19	
45	Parked on a taxi rank	447	414	134
47	Stopped on a restricted bus stop/stand	347	524	92
46	Parked on a clearway			
48	Parked on a school keep clear	101	245	32
55	Commercial vehicle in overnight waiting ban	1		
56	Parked in contravention of commercial waiting	8		
57	Coach ban	9		
62	Parked on a footway / verge	44	401	35
91	Area not designated for class of vehicle			28
99	Parked on a pedestrian crossing	136	108	5
<b>Total</b>		<b>16,555</b>	<b>15,826</b>	<b>10,140</b>



## Off street PCNs issued by contravention

Code	Contravention	Eastbourne	Hastings	Lewes
80	Overstayed paid-for time (car park)			191
81	Parked in a restricted area (car park)			17
82	Expired pay-and-display ticket (car park)			602
83	No pay-and-display ticket (car park)			2,246
84	Meter feeding (car park)			4
85	No permit (car park)			368
86	Out-of-bay (car park)			181
87	Parked in a disabled bay without clearly displaying a valid disabled persons badge (car park)			42

## PCNs paid by stage

Stage	Eastbourne	Hastings	Lewes	
			On street	Off street
At Discounted Rate (£25)	1,799	2,913	844	2,158
At Discounted Rate (£35)	8,693	6,299	3,478	283
At Full Rate (£50)	325	607	149	426
At Full Rate (£70)	1,534	1,124	548	41
After Charge Certificate (£75)	43	61	13	40
After Charge Certificate (£105)	181	145	65	1
After Registration (£83)	66	102	18	53
After Registration (£113)	262	198	65	4

## PCNs cancelled by reason

PCNs cancelled by reason	Eastbourne	Hastings	Lewes	
			On street	Off street
Adjudicators decision	13	5	5	1
Appeal not contested	3	3	1	1
Blue badge holder	163	160	37	20
Cashless or Virtual parking error accepted	66	58	58	61
CEO error	153	149	62	27
Mitigating reasons	345	317	212	154
Emergency gas, water or electric	9	8	10	0
Loading or unloading	80	57	33	1
Medical emergency	4	7	5	1
Meter fault	7	2	1	4
Missing, obscured lines or signs	14	5	6	2
Multiple PCNs, one contravention	32	25	25	4
Police vehicle	8	5	0	1
Processing or system error ESCC	18	13	6	4
Processing or system error NSL	8	7	13	2
Unforeseen delay		1	0	1
Valid pay and display ticket supplied	60	25	21	40
Valid permit held	56	29	30	8
Vehicle breakdown	18	27	16	6

## PCNs appealed

PCNs cancelled by reason	Eastbourne	Hastings	Lewes	
			On street	Off street
Appealed to Independent Adjudicator (TPT)	29	21	15	7

Of which:

Dismissed (PCN upheld)	8	10	5	5
Not contested (PCN cancelled)	3	3	1	1
Allowed (PCN cancelled)	15	7	5	1
Hearing pending (PCN pending)	3	1	4	
After Charge Certificate (£105)	181	145	65	1



# Appendix 2: Permits

## Resident permits issued by zone

Eastbourne		Hastings		Lewes	
A	485	A	109	A	557
B	43	B	154	B	271
G	417	C	176	C	242
J	4	D	431	D	262
M	144	E	250	E	299
N	182	F	462	F	18
R	10	G	284	HS&A	36
S	737	H	406	HS&B	145
SE	4	I	82	HS&D	79
		J	18		
		K	153		
		L	46		
		O	8		
		S	152		
		W	10		



[www.eastsussex.gov.uk/  
roadsandtransport/parking/permits](http://www.eastsussex.gov.uk/roadsandtransport/parking/permits)

## Permits issued by type

Eastbourne							
Type of permit / month issued	Resident Visitor	Trade	Hotel	Primary Care Trust (PCT)	Business user	Doctor	Volunteer
April 2018	7040	1098	8480	1950	25	7	15
May 2018	7790	935	9730	3050	40	2	0
June 2018	9434	1039	10899	1190	27	7	7
July 2018	3445	679	9090	1110	17	0	0
August 2018	4890	780	11114	1270	24	0	0
September 2018	4270	687	9060	469	31	0	0
October 2018	4773	939	9160	950	30	2	39
November 2018	4550	722	6060	1110	33	10	6
December 2018	3420	755	5120	530	24	4	0
January 2019	4870	970	4950	1140	38	0	0
February 2019	5675	885	5080	1070	22	0	0
March 2019	5265	450	7500	980	18	6	0
<b>Total</b>	<b>65422</b>	<b>9939</b>	<b>96243</b>	<b>14819</b>	<b>329</b>	<b>38</b>	<b>67</b>

Hastings					
Type of permit / month issued	Resident Visitor	Business scratch cards	Business	Doctor	Primary Care Worker (PCW)
April 2018	1730	97	1	0	44
May 2018	1849	116	0	1	31
June 2018	2578	132	0	0	41
July 2018	1520	14	0	0	13
August 2018	1830	172	0	0	12
September 2018	1570	110	0	0	21
October 2018	1539	170	0	0	21
November 2018	1634	90	2	0	16
December 2018	1290	70	1	0	12
January 2019	1366	140	1	0	11
February 2019	2285	80	4	0	7
March 2019	1434	130	0	0	15
<b>Total</b>	<b>20625</b>	<b>1321</b>	<b>9</b>	<b>1</b>	<b>244</b>

Lewes					
Type of permit / month issued	Resident Visitor	Trade	Hotel	Primary Care Trust ( PCT )	Business
April 2018	3062	267	60	450	1
May 2018	3525	221	50	140	1
June 2018	5306	260	0	340	0
July 2018	1871	170	1	0	1
August 2018	2662	20	130	750	1
September 2018	3412	50	30	270	1
October 2018	3620	50	20	60	0
November 2018	3076	70	0	170	0
December 2018	2856	30	0	1060	0
January 2019	2364	225	130	120	2
February 2019	2235	111	0	70	0
March 2019	3350	101	20	500	1
<b>Total</b>	<b>37339</b>	<b>1575</b>	<b>441</b>	<b>3930</b>	<b>8</b>

### Bexhill and Rye permits

Rother	
Bexhill resident	128
Rye resident	29
Bexhill doctor	3
Rye Citadel business	2



## Appendix 3: Parking spaces

Eastbourne parking spaces by zone					
Zones	Permit only spaces	Shared use spaces	Pay and display only	Disabled spaces	Loading bays
A	155	196	49	42	11
B	46	0	0	0	0
G	53	320	5	27	18
J	7	0	0	1	0
M	0	191	0	1	1
N	44	426	9	22	5
R	16	0	0	1	0
S	62	1158	26	16	24

Hastings parking spaces by zone					
Zones	Permit only spaces	Shared use spaces	Pay and display only	Disabled spaces	Loading bays
A	62	0	9	3	0
B	98	0	116	9	3
C	94	0	36	3	0
D	203	42	14	19	5
E	118	0	54	7	3
F	196	43	0	12	6
G	0	257	0	7	0
H	0	469	0	6	0
I	23	157	0	1	0
J	19	0	0	0	0
K	0	168	0	6	0
L	0	103	0	0	0
O	8	0	0	0	0
S	197	0	0	7	0
W	8	0	0	0	0

Lewes parking spaces by zone					
Zones	Permit only spaces	Shared use spaces	Pay and display only	Disabled spaces	Loading bays
A	413	405	0	0	0
B	145	148	0	5	0
C	83	191	4	2	4
D	121	119	0	9	3
D and E	7	0	0	0	0
E	166	139	0	6	0
F	56	0	0	0	0
HS	37	44	34	8	4

Parking spaces by Borough and District					
District or Borough	Time limited spaces	Pay and display only	Approx. length of single yellow lines	Approx. length of double yellow lines	Disabled bays
Eastbourne	205	89	5km	96km	160
Hastings	195	436	9km	89km	217
Lewes	1115	38	5km	41km	67





Car parks				
Car park	Town	Spaces	Disabled spaces	Operator
Anchor Field (Springett Lane)	Ringmer	38	3	LDC
Bastion Steps	Peacehaven	35*	0	LDC
Bay Vue, Hill Crest Road	Newhaven	45*	0	LDC
Buckle	Seaford	54*	0	LDC
Buckle HGV	Seaford	12*	0	LDC
South Street (South)	Lewes	5	0	LDC
Brook Street	Lewes	106	0	LDC
Cliffe High Street	Lewes	12	1	LDC
County Hall - West	Lewes	238	0	ESCC
County Hall - East	Lewes	106	5	ESCC
Dacre Road	Newhaven	148	14	LDC
Denton Island	Newhaven	57	5	LDC
East Street	Lewes	28	1	LDC
Fairlight Avenue	Telscombe	68*	0	LDC
Friars Walk	Lewes	77	4	LDC
High and Over	Seaford	20	0	LDC
Fort Road (weekends only)	Newhaven	23	0	LDC
Lewes House+	Lewes	12	0	LDC
Little East Street	Lewes	31	1	LDC
Lower Place	Newhaven	44	4	LDC
Market Lane (weekend only)	Lewes	14	0	LDC
North Street	Lewes	45	3	Sussex Police
Phoenix Causeway	Lewes	97	4	LDC
Piddinghoe Avenue	Peacehaven	50*	0	LDC
Pinwell Lane	Lewes	22	1	LDC
Richmond Road	Seaford	65	3	LDC
Roderick Avenue North	Peacehaven	28	2	LDC
Roderick Avenue South	Peacehaven	42*	0	LDC
The Maltings	Lewes	27	0	LDC
Mountfield Road	Lewes	58	2	LDC
Saxon Lane	Seaford	41	2	LDC
South Hill Barn	Seaford	50*	0	LDC
South Street	Lewes	12	0	LDC
Spring Gardens	Lewes	20	0	LDC
Steyning Avenue	Peacehaven	63*	0	LDC
Sutton Croft Lane	Seaford	16	0	LDC
Sutton Road/East Street	Seaford	42	2	LDC
The Esplanade	Seaford	150*	2	LDC
Village Centre	Barcombe	24	1	LDC
Village Hall	Ditchling	44	3	LDC
West Street	Lewes	48	2	LDC
Westgate Street	Lewes	25	1	LDC
West Street	Seaford	49	2	LDC
West Quay	Newhaven	42	5	LDC

+ Staff only, no public parking available

\* Approximate number of spaces as they are not individually marked

# Appendix 4: Finance

Income (£)	Bexhill		Eastbo	
	2017/18	2018/19	2017/18	2018/19
On street charge			1,172,665	1,250,000
Off street charge				
Permit income	3,411	3,210	252,576	290,000
Penalty Charge Notices			598,424	570,000
Payments from Other Local Authorities				
Other income			5,407	
<b>Total</b>	<b>3,411</b>		<b>2,029,072</b>	<b>2,120,000</b>

Expenditure (£)	Bexhill		Eastbo	
	2017/18	2018/19	2017/18	2018/19
Enforcement contract	1,300	1,000	720,122	680,000
ESCC Staff			232,426	200,000
Operational Expenditure (non enforcement)	767	381	595,620	420,000
Payments to Other Local Authorities				
New pay and display machines				60,000
Supported bus network and concessionary fares		870		380,000
<b>Total</b>	<b>2,000</b>	<b>2,000</b>	<b>1,488,790</b>	<b>2,300,000</b>
<b>Operational Surplus / (Deficit)</b>	<b>1,344</b>	<b>959</b>	<b>480,904</b>	<b>-180,000</b>

Payments/Investments supported by CPE surplus (£)	Bexhill		Eastbo	
	2017/18	2018/19	2017/18	2018/19
Parking Review			34,999	100,000
Approved by parking board				
Real Time bus information running costs			81,246	70,000
Repayment of set up costs				
Terminus Road improvements				1,630,000
<b>Total</b>	<b>0</b>	<b>0</b>	<b>116,245</b>	<b>1,723,000</b>

<b>Net Surplus /(Deficit)</b>	<b>1,344</b>	<b>959</b>	<b>364,659</b>	<b>-1,908,000</b>
-------------------------------	--------------	------------	----------------	-------------------

Turne	Hastings		Lewes		Total	
	2017/18	2018/19	2017/18	2018/19	2017/18	2018/19
10,159	863,139	860,715	456,610	480,900	2,492,414	2,591,774
			97,410	94,140	97,410	679,161
17,700	191,745	190,094	214,224	188,157	661,956	1,370,056
71,420	564,802	481,776	391,741	316,860	1,554,967	233,792
			255,130	233,792	255,130	6,313
2,434	1,844	2,027	4,272	1,852	11,523	11,523
1,713	1,621,530	1,534,612	1,419,387	1,315,701	5,073,400	4,975,236

Turne	Hastings		Lewes		Total	
	2017/18	2018/19	2017/18	2018/19	2017/18	2018/19
9,880	791,803	715,406	657,775	706,994	2,171,000	2,113,280
7,648	207,691	198,046	222,242	207,807	662,359	613,501
1,044	359,769	233,080	321,037	227,256	1,277,193	881,761
			97,273	81,530	97,273	81,530
5,785		3,250		311,330	0	920,365
2,067		184,616		62,447	0	630,000
6,424	1,370,382	1,334,398	1,227,038	1,227,038	4,088,210	5,240,437
4,711	262,267	200,214	121,060	121,060	865,575	-265,201

Turne	Hastings		Lewes		Total	
	2017/18	2018/19	2017/18	2018/19	2017/18	2018/19
11,690	12,461	2,588	11,619	14,493	59,079	28,771
	88,135	25,600			88,135	25,600
6,088	44,469	42,544	25,084	12,611	150,799	131,243
					0	0
5,900						1,635,900
3,678	145,065	70,732	36,703	27,104	298,013	1,821,514
389	117,202	129,482	84,357	-308,767	567,562	-2,086,715

# Contact us

Thank you for taking the time to read our annual parking report.



If you would like any further information about the permits available or parking on street in East Sussex please visit our website [www.eastsussex.gov.uk/parking](http://www.eastsussex.gov.uk/parking)

Alternatively you can contact our customer service team, Monday to Friday between 8am and 5pm, by email to [parking.information@eastsussex.gov.uk](mailto:parking.information@eastsussex.gov.uk) or phone on [01273 335500](tel:01273335500).



## To challenge a PCN



If your vehicle has been issued a PCN you can pay or challenge it online, please visit <https://escocm.itsvc.co.uk>

## Applying for a permit

You can apply for permits online using [NSL Apply](#)



## Request new parking restrictions

To request new parking restrictions or for existing ones to be changed please complete the form on our website at [www.eastsussex.gov.uk/roadsandtransport/parking/controls/request-new-parking-controls](http://www.eastsussex.gov.uk/roadsandtransport/parking/controls/request-new-parking-controls)